

Workplace Safety Index 2021: Professional and Business Services

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	Cost billions	Percent total	
1.	\$1.62	22.2%	Falls on same level
2.	\$1.19	16.4%	Overexertion involving outside sources (handling objects)
3.	\$0.85	11.7%	Roadway incidents involving motorized land vehicle (vehicle crashes)
4.	\$0.71	9.7%	Falls to lower level
5.	\$0.67	9.1%	Struck by object or equipment (being hit by objects)

The top five injury causes account for over \$5.04 billion in costs and represent 69.2 percent of all injuries in the professional and business services industry annually.

Note: Falls on same level and overexertion due to lifting activities and are top risks in professional services. Falls often lead to sprains and strains, which are spread across many parts of the body. It's also of note that motor vehicle crashes are a top-five concern for this industry.

Understanding top risks in the workplace is the first step to protecting your business. Did you know: Liberty Mutual SafetyNet[™] has sophisticated technical resources to help prevent falls, overexertion, and many other professional and business services-related exposures.

Scientific methodology: The 2021 Liberty Mutual Workplace Safety Indices are based on 2018 data from Liberty Mutual, the U.S. Bureau of Labor Statistics (BLS), and the National Academy of Social Insurance (NASI). BLS non-fatal injury data are analyzed with the Liberty Mutual data to determine which events caused employees to miss more than five days of work, and then to rank those events by workers compensation costs, which are then scaled to the NASI total cost.

For more information, contact your local service director or the Risk Control Consulting Center.

Email anytime — RCConsultingCenter@LibertyMutual.com, or call 1-866-757-7324, Monday - Friday, 9 a.m. to 7 p.m. eastern.

The illustrations, instructions, and principles contained in the material are general in scope and, to the best of our knowledge, current at the time of publication. Our risk control services are advisory only. We assume no responsibility for: managing or controlling customer safety activities, implementing any recommended corrective measures, or identifying all potential hazards.

No attempt has been made to interpret any referenced codes, standards, or regulations. Please refer to the appropriate government authority for interpretation or clarification.

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