

Outcomes-Based Networks

Liberty Health Care Network (HCN)

You have a passion for your business and the health of your employees. We have a passion for delivering the best possible outcome on every claim we manage. Contact your agent or broker to learn how outcomes-based networks can help lower your total cost of risk.

Protect your passion.



Liberty Mutual Insurance is helping to reduce your cost of risk by implementing outcomes-based networks (OBNs).

Delivering Better Claims Outcomes

We believe that OBNs will help your employees access high-quality, cost-effective medical services that are focused on restoring employees' functional capacity and return to work as quickly as possible. Our OBNs were created by identifying those physicians who we believe deliver quality medical care and demonstrate our commitment to innovation and improving return to work.

A Commitment to Excellence

We believe that OBN providers strive to restore your injured employees' functional capabilities and ability to return to work by:

- Using evidence-based treatment guidelines
- Effectively and proactively communicating with key parties to help deliver responsive and timely treatment
- Helping injured employees receive appropriate medical care for a timely return to work
- Possessing greater knowledge of workers compensation and the issues associated with treating injured workers

How You Are Affected

As a Liberty Mutual customer, you must add the Liberty HCN endorsement to your policy and complete the employee notification requirements to participate. Once you have notified us of the completion of these steps, simply inform your injured employees that they can locate a Liberty HCN provider by logging on to our Provider Referral System at libertymutualprs.com or calling **800-944-0443**. The implementation of OBNs is one more example of our commitment to innovation and improving claims outcomes in a rapidly changing environment.

Highlights:

- Quality medical services at competitive rates
- Providers with extensive workers compensation experience
- Focus on returning employees to work as quickly as possible
- Timely and appropriate treatment for injured workers

Liberty Mutual has outcomes-based networks in the following states:

- Alabama
- California
- Florida
- Georgia
- Illinois
- Indiana
- Iowa
- Kansas
- Michigan
- Missouri
- Nevada
- North Carolina
- Oklahoma
- Pennsylvania
- Texas

How Physicians Were Selected

Provider selection was based on:

1. An in-depth analysis of medical and return to work outcomes for point of entry providers and orthopedic surgeons
2. The extensive field knowledge of our regional medical directors and our claims and managed care professionals for all other providers

This helped us identify quality providers who, we believe, have the ability to:

- Deliver high-quality, cost-effective medical care
- Facilitate quicker return to work for injured employees
- Lower disability costs (temporary total disability days and permanent partial disability rates)
- Deliver higher claims closure rates and lower total claims costs

We will continuously monitor performance results for point of entry providers and orthopedic surgeons and share these results with our providers.

To learn more about our outcomes-based networks and providers, contact your agent, broker, or service manager today.