

2022

Direct costs for the leisure and hospitality industry:

Total for non-fatal workers compensation claims with more than five days away from work.

Cost in billions	\$0.94	\$0.67	\$0.35	\$0.30	\$0.27
Percent total	23.3%	16.6%	8.8%	7.4%	6.7%

Workplace Safety Index: Leisure and hospitality

Annual report from Risk Control Services

The U.S. leisure and hospitality industry loses more than \$4.03 billion a year to serious, nonfatal workplace injuries.

The top five causes

	Cost in billions	Percent total	
1.	\$0.94	23.3%	Falls on same level
2.	\$0.67	16.6%	Overexertion involving outside sources <i>(handling object)</i>
3.	\$0.35	8.8%	Struck by object or equipment <i>(being hit by objects)</i>
4.	\$0.30	7.4%	Other exertions or bodily reactions <i>(awkward postures)</i>
5.	\$0.27	6.7%	Falls to lower level

Are these injuries just the cost of doing business?

Risk is often a part of doing business, but understanding the risk and having controls in place can help protect your workers and your bottom line.

Although not a comprehensive list, here are a few questions.

Ask yourself

- Are walkways kept free from defects, spills, water, and ice?
- Do we use mechanical aids?
- Are sharp objects stored with proper guarding?

The experienced specialists of Risk Control Services understand the complexity of the leisure and hospitality industry – and the risks involved.

Liberty Mutual policyholders have exclusive access to risk control tools and resources through Liberty Mutual SafetyNet™ – visit lmi.co/safetynet to chat live with the Risk Control Consulting Center, or email them anytime at RCConsultingCenter@LibertyMutual.com

Scientific methodology: the annual Liberty Mutual Workplace Safety Index is based on information from Liberty Mutual Insurance, the U.S. Bureau of Labor Statistics (BLS), and the National Academy of Social Insurance (NASI). BLS non-fatal injury data are analyzed with the Liberty Mutual data to determine which events caused employees to miss more than five days of work, and then to rank those events by workers compensation costs, which are then scaled to the NASI total cost. To capture accurate injury cost data, each index is based on data three years prior. Accordingly, the 2022 index reflects 2019 data.

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