



Managed Pharmacy Optum First Fill Program

Helping injured workers obtain necessary medications for work-related injuries without any out-of-pocket expenses.

Offered by Optum, our pharmacy benefits manager, the First Fill program is part of Liberty Mutual Insurance's managed care pharmacy program, which is committed to helping injured workers recover and return to work.

Benefits for employers

- First Fill immediately directs injured workers to our pharmacy network manager for better drug utilization management.
- The program helps ensure injured workers receive the most appropriate medication for their injury at the right time.
- This efficient and effective process assists in controlling prescription medication costs.

Benefits for employees

- All eligible employees injured on the job are automatically enrolled in the First Fill program.
- The employer provides a First Fill card to the injured worker when they seek initial medical treatment. The injured worker has no out-of-pocket expenses.
- Injured workers may use the First Fill card at all major pharmacy chains in nearly 70,000 pharmacy locations.

Program limitations

- The card expires at midnight on the day the pharmacy fills the prescription.
- After the card expires, all eligible injured workers will be automatically enrolled in the Optum retail drug card program to obtain pharmacy services related to their workers compensation claim.
- There is a limit of \$300 per medication.
- First Fill-covered medications are limited to those selected drug classes used to treat common workplace injuries (e.g., anti-inflammatories, antibiotics, muscle relaxants, etc.).

It's easy to enroll.

Email

lmfirstfills@optum.com with the following information:

- Employer name and phone number
- Employer workers compensation policy number
- Request for paper or electronic cards (If paper, how many?)
- Mailing addresses for cards

Fax

Complete the activation form on the reverse side of this document and fax it to 614-212-8050. If you have additional questions, please contact Optum at 888-328-0050.



Liberty Mutual
INSURANCE

Optum First Fill program activation form

Workers compensation

Employer Name:		Date:
Street Address:		Suite #:
City:	State:	Zip:
Contact Name:	Phone:	Email:
Workers compensation policy number:		

Pharmacy card information

Preferred card type (select one):	<input type="radio"/> Electronic
	<input type="radio"/> Paper
	If paper, number of cards required:
If the cards are delivered to someone other than the contact listed above, please email lmfirstfills@optum.com .	

Contact information

Fax the completed activation form to 614-212-8050 or email it to lmfirstfills@optum.com. Need assistance with First Fill medication processing? Questions about the First Fill Program? Email lmfirstfills@optum.com.

First Fill limitations

- The card is active for seven days from the date of injury.
- The card expires at midnight on the day the pharmacy fills the prescription.
- There is a limit of \$300 per medication.
- Covered medications are limited to selected drug classes used to treat common workplace injuries.

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