

## **Liberty Mutual Surety Seguros Chile S.A. (LMSS Chile)**

### **Compliance Questions and Reporting Channel**

In line with our corporate values, especially “Acting Responsibly,” and in accordance with the provisions of Law 20.393 regarding the criminal liability of legal entities and its subsequent modifications, the Compliance Questions and Reporting Line has been established to provide a channel for receiving inquiries about ethical and integrity matters and/or to report violations related to potential non-compliance with applicable laws or regulations pertaining to the Company, as well as violations of the Company’s Code of Ethics and Conduct.

### **What types of issues should be submitted through the Compliance Questions and Reporting Channel?**

- Evasion of conflicts of interest, including improper use of company resources, giving and receiving gifts and courtesy invitations, external work or activities that interfere with the interests of the company, and personal relationships with third parties.
- Protection of information, including safeguarding information owned by Liberty or third parties, trade secrets, and compliance with the records retention program.
- Compliance with laws, including maintaining data integrity, fair business practices, adherence to antitrust provisions, fraud, and anti-corruption and political compliance.

### **How to use the Compliance Questions and Reporting Channel?**

Employees of Liberty Mutual Surety Chile S.A. have the following contact methods available:

- Visit <https://libertycompliancehelpline.com> to report a non-compliance issue or an inquiry.
- Contact the Compliance Officer directly.
- Call the Compliance Help Line at 1230-020-5445.
- Speak with your manager.

For clients, suppliers, intermediaries, and the general community, the email address [cumplimiento\\_LMSSChile@libertymutual.com](mailto:cumplimiento_LMSSChile@libertymutual.com) has been set up.

Received communications will be handled confidentially.

### **What happens after using the Compliance Questions and Reporting Channel?**

- **Review:** Questions and concerns will be reviewed and escalated appropriately. Employees or external parties should not conduct their own investigation.
- **Resolution:** You may not know exactly how your issue is resolved, but you will be informed when the review is complete.
- **Remember:** Your question or concern will be kept confidential. LMSS Chile has a strict no-retaliation policy.