



LIBERTY MUTUAL SURETY BRASIL SEGUROS S.A.

Compliance Questions and Reporting Channel

In line with our corporate values, especially “Acting Responsibly,” and in accordance with the provisions of Law nº 12.846/2013 (“Anticorruption Law”) and Decree nº 11.129/2022, the Compliance Questions and Reporting Line has been established to provide a channel for receiving inquiries about ethical and integrity matters and/or to report violations related to potential non-compliance with applicable laws or regulations pertaining to the Company, as well as violations of the Company’s Code of Ethics & Conduct.

How to use the Compliance Questions and Reporting Channel?

Employees of Liberty Mutual Surety Brasil Seguros S.A. have the following contact methods available:

- Visit <https://libertycompliancehelpline.com> to report a non-compliance issue or an inquiry.
- Contact the Compliance Officer directly.
- Speak with your manager.

For clients, suppliers, intermediaries, and the general community, the email address Compliancehelpline_LMSBrasil@libertymutual.com has been set up. Received communications will be handled confidentially.

What happens after using the Compliance Questions and Reporting Channel?

- **Review:** Questions and concerns will be reviewed and escalated appropriately. Employees or external parties should not conduct their own investigation.
- **Resolution:** You may not know exactly how your issue is resolved, but you will be informed when the review is complete.
- **Remember:** Your question or concern will be kept confidential. Liberty Mutual Surety Brasil Seguros has a strict no-retaliation policy.