

Outcome-Based Networks

You have a passion for your business and the health of your employees. We have a passion for delivering the best possible outcome on every claim we manage. Contact your agent or broker to learn how outcome-based networks can help lower your total cost of risk. Protect your passion.



Liberty Mutual Insurance is helping to reduce your cost of risk by implementing outcome-based networks (OBNs).

Highlights:

- Quality medical services at competitive rates
- Providers with extensive workers compensation experience
- Focus on returning employees to work as quickly as medically appropriate
- Timely and appropriate treatment for injured workers

Delivering Better Claim Outcomes

Liberty Mutual believes that OBNs will help your employees gain access to high-performing medical providers who deliver medically appropriate and cost-effective medical services that are focused on restoring employees' functional capacity and returning them to work as quickly as medically possible. The OBNs were created through comprehensive quantitative and qualitative analyses to identify primary treating providers who demonstrate the Liberty Mutual commitment to innovation and improved return-to-work resources.

A Commitment to Excellence

OBN providers strive to restore your injured employees' functional capabilities and ability to return to work by:

- Using evidence-based treatment guidelines
- Effectively and proactively communicating with key parties to help deliver responsive and timely treatment
- Helping injured employees receive appropriate medical care for a timely return to work
- Possessing practical experience and knowledge of workers compensation and the issues associated with treating injured employees

How You Are Affected

As a Liberty Mutual customer, you automatically have access to the OBN in your area. Simply inform your injured employees that they can locate an OBN provider by logging onto the Provider Referral System at libertymutualprs.com or by calling **800-944-0443**. Implementation of OBNs is one more example of the Liberty Mutual commitment to innovation and to improving claim outcomes in a rapidly changing environment.

Liberty Mutual has outcome-based networks in the following states:

- Alabama
- California
- Florida
- Georgia
- Illinois
- Indiana
- Iowa
- Kansas
- Michigan
- Missouri
- Nevada
- North Carolina
- Oklahoma
- Pennsylvania
- South Carolina
- Texas
 - HCN
 - non-subscriber
- Virginia

How Physicians Are Selected

Provider selection is based on:

- An in-depth analysis of medical and return-to-work outcomes for point-of-entry providers and orthopedic surgeons
- The extensive field knowledge of Regional Medical Directors and Claims and Managed Care professionals

This helps Liberty Mutual identify high-performing medical providers who have the ability to:

- Deliver appropriate and cost-effective medical care
- Facilitate quicker returns to work
- Lower disability costs (temporary total disability days and permanent partial disability rates)
- Deliver higher claim closure rates and lower total claim costs

We will continuously monitor performance results for point of entry providers and orthopedic surgeons and share these results with our providers.

To learn more about our outcome-based networks and providers, contact your agent, broker or service manager today.